



PSC NEWS

Missouri Public Service Commission

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PSC APPROVES AGREEMENT IN EARNINGS INVESTIGATION CASE

Jefferson City (August 17, 2004)---The Missouri Public Service Commission has approved an agreement which reduces the annual telephone revenues of Citizens Telephone Company of Higginsville, Missouri, by approximately \$183,290.

Under the agreement, basic local telephone rates will drop as will access rates (rates that long distance carriers pay to the local telephone company for use of its network to complete a call), charges for 911-related services and rates for certain optional features such as call waiting and call forwarding. The agreement also calls for a four year rate moratorium.

The PSC Staff conducted an audit of the books and records of the Citizens Telephone Company. Based upon that audit, Staff recommended telephone revenues be reduced. The agreement approved by the Commission was submitted by the PSC Staff, the Office of the Public Counsel and Citizens Telephone Company.

Under the agreement, basic local telephone rates for residential customers will drop from \$8.40 a month to \$8.25 a month. For business customers, the basic monthly telephone rate will drop from \$14.25 a month to \$14.00 a month. Listed below are certain optional features that will be reduced under the agreement.

	<u>Current Rate</u>	<u>New Rate</u>
Caller ID-Number	\$5.00	\$3.50
Call Waiting/Cancel Call Waiting	\$2.00	\$1.00
Call Forwarding	\$2.00	\$1.00
3-way Calling	\$2.00	\$1.00
Initial Service Order Charge	\$11.00	\$0.00
Service Order Change Charge	\$7.00	\$0.00

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